



Margaret Mims  
Sheriff  
Fresno County Sheriff's Office

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August 16, 2019

66922-07706134@requests.muckrock.com

To whomever it may concern,

On January 10, 2019, we received follow up request for a California Public Records Act Request you had originally submitted on December 27, 2019. At that time this request was assigned request number # 19-13. Your letter requested:

The number of Social Media Monitoring software packages or service agreements in place with this department or agency. Please specify if software has been purchased or if services are performed by outside contractors for the department or agency.

Any documents or correspondence during the period encompassing this request regarding possible or planned acquisition of Social Media Monitoring software packages or service agreements.

Any existing or proposed usage policies regarding the use of Social Media Monitoring software packages or service agreements. Including protocols, training documents, data storage procedures and prohibited activities.

Any current or past litigation involving or referencing this department or agency involving the use of Social Media Monitoring Software Packages or Service Contractors.

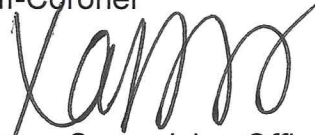
Your request is still being reviewed for processing, at this time we are experiencing a much higher number of requests and we ask for your patience until we can provide you with answers.

Should you have further questions, please contact the numbers provided below.

*Dedicated to Protect & Serve*

Sincerely,

MARGARET MIMS  
Sheriff-Coroner

A handwritten signature in black ink, appearing to read 'Xai Fang', written over the printed name and title.

Xai Fang, Supervising Office Assistant  
Records Unit  
Fresno County Sheriff-Coroner's Office